



# App Store Year-End Review

## CY 2013

CONFIDENTIAL - INTERNAL USE ONLY

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PX-2217.2

## Agenda

- > Business Review
  - Business Initiatives
  - Editorial Update
  - Marketing Update
  - Product Update

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## Agenda

- > Business Review
- Business Initiatives
- Editorial Update
- Marketing Update
- Product Update

- App Store Catalog
- Downloads
- Billings
- Customers
- Top Developers & Top Apps
- Mac App Store
- Newsstand

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# App Store Catalog

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PX-2217.5

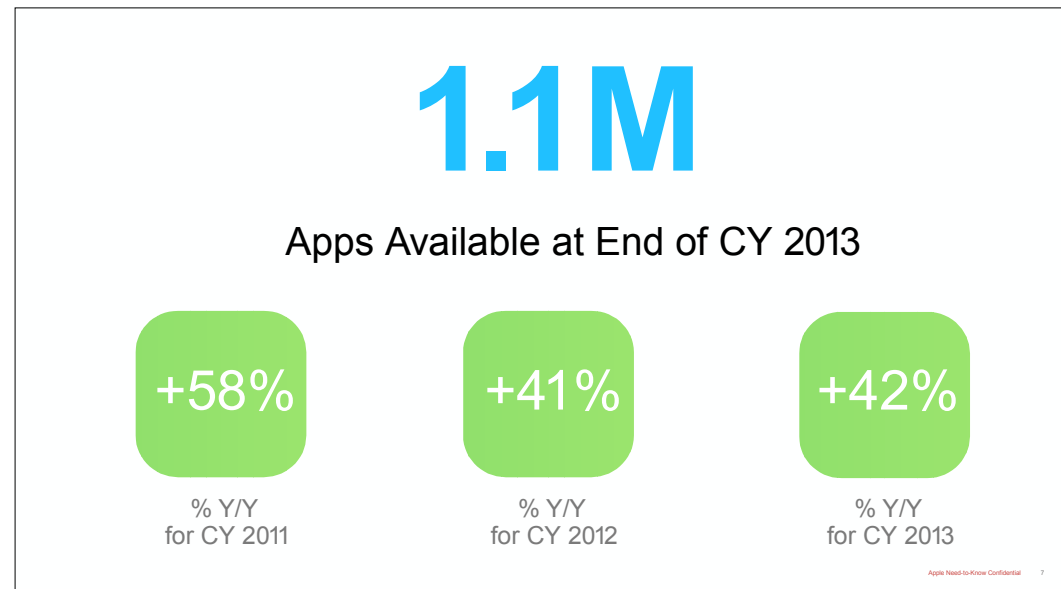
# 1.1M

Apps Available at End of CY 2013

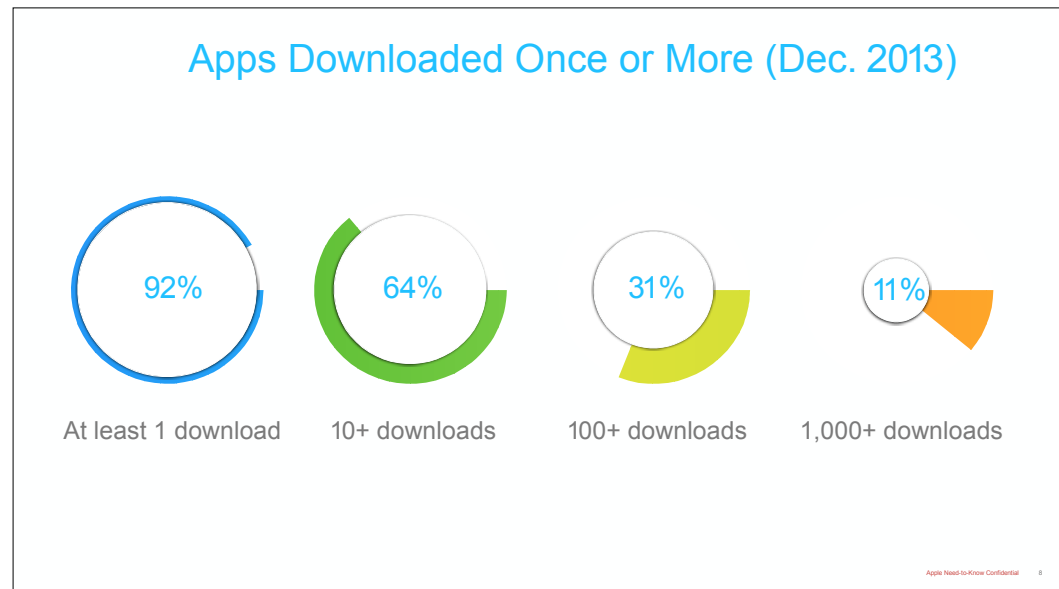
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Jan 1: 1,054,204

PX-2217.6

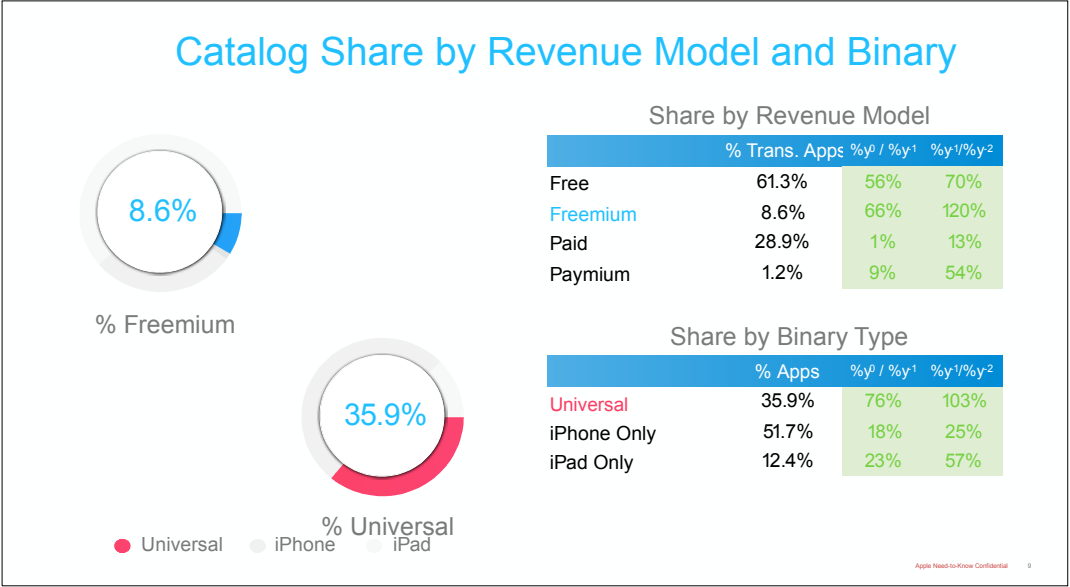


Take-Away: Year-over-year growth rate of catalog is declining, but this can be attributed to the incredibly high number of apps already in the catalog at this point. The average number of new apps coming in is still increasing.



NOTE: Using Dec as a proxy because annual numbers are less reliable (since apps move in and out of the catalog). Overall, 2013 numbers are consistent with numbers from last year.



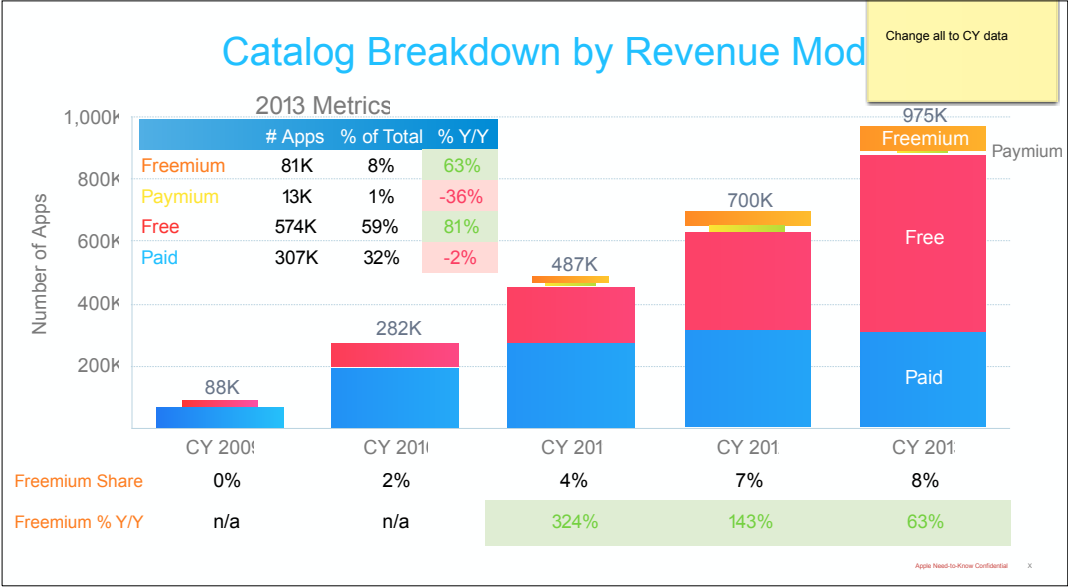


TAKE-AWAYS:

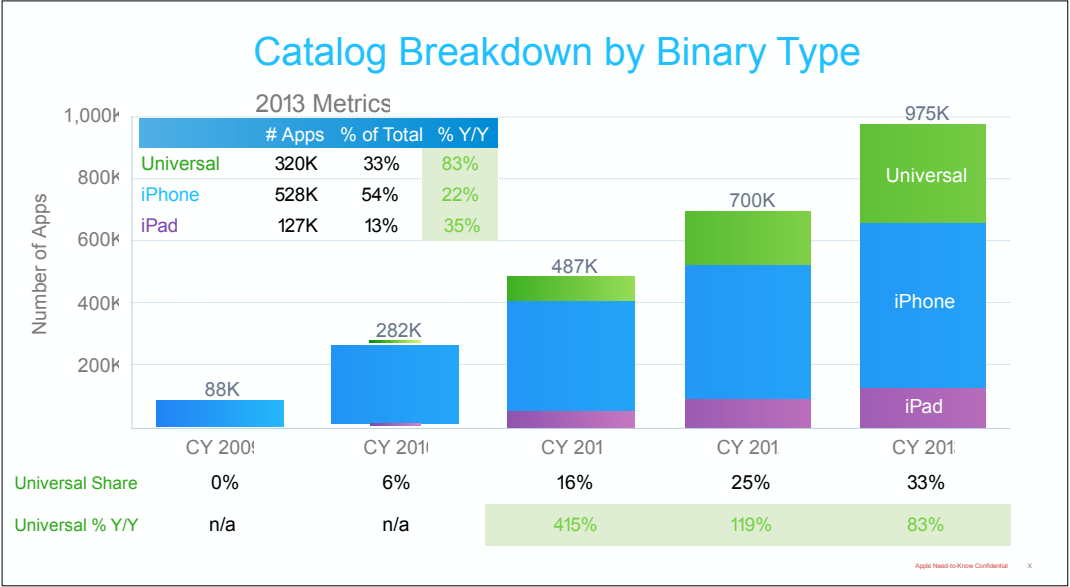
- Strongest month-over-month catalog growth in freemium
- Strongest month-over-month catalog growth in Universal apps

NOTES:

- Catalog share by revenue model represents share of **only transacting apps** during the period
- Catalog share by binary type represents US only apps



NOTE: Based on Sept transacting app percentages applied to total catalog count as of end Sept '13.



NOTE: Estimated WW breakdown based on US Storefront %

# Downloads

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PX-2217.12

# 24.5B

Apps Downloaded in CY 2013

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PX-2217.13

# 24.5B

Apps Downloaded in CY 2013

93%

% Y/Y  
for CY 2011

+54%

% Y/Y  
for CY 2012

+28%

% Y/Y  
for CY 2013

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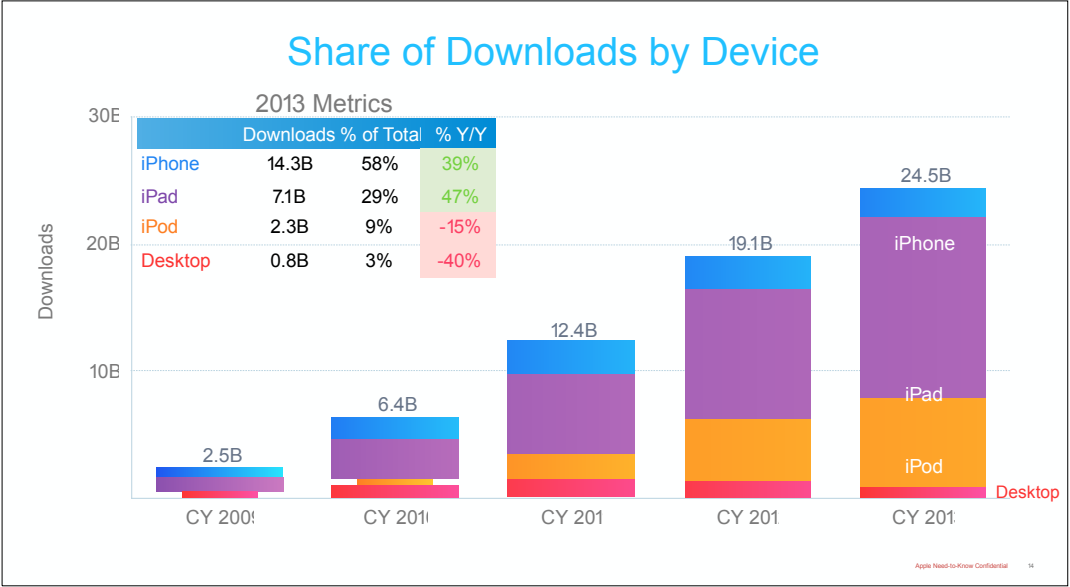
PX-2217.14

## Downloads by Region in CY 2013

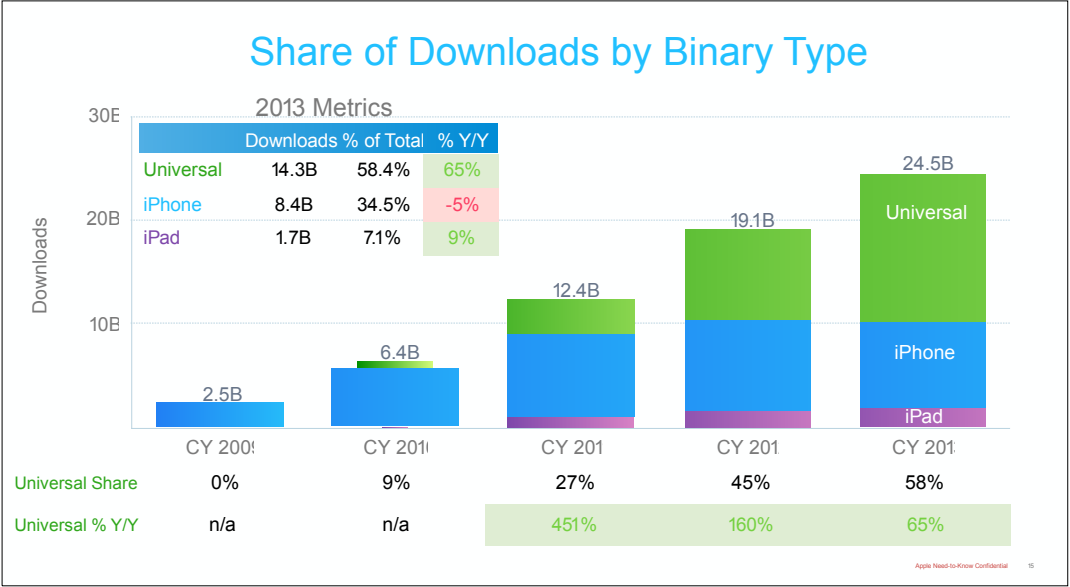
Rank	Region	% of Total	% Y/Y-1	% Y-1/Y-2	Downloads
	Global	100%	28%	54%	24,454M
1 耗	USA	28%	17%	37%	6,748M
2 耗	Europe	19%	16%	44%	4,756M
3 耗	China	19%	63%	130%	4,619M
4 耗	Pan EMEA	9%	58%	107%	2,219M
5 耗	Pan Asia	7%	24%	50%	1,606M
6 ↑1	LatAm + Iberia	6%	38%	100%	1,487M
7 ↓1	Japan	6%	28%	66%	1,434M
8 耗	Canada	3%	17%	33%	686M
9 耗	ANZ	3%	13%	34%	652M
10 耗	Korea	1%	-33%	-23%	248M

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PX-2217.15







Take-Away:

- Universal binary is the fastest growing binary by downloads year-over-year (65% growth), and iPhone only is actually shrinking slightly.

# Billings

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PX-2217.18

# \$20.7B

LTD App Billings

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\$20,781,742,543

PX-2217.19

**\$14.5B**

LTD Paid to Developers

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\$14,547,219,780

PX-2217.20

# \$10.2B

App Billings in CY 2013

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\$10,158,789,283

PX-2217.21

# \$10.2B

App Billings in CY 2013

79%

% Y/Y  
for CY 2011

+77%

% Y/Y  
for CY 2012

+95%

% Y/Y  
for CY 2013

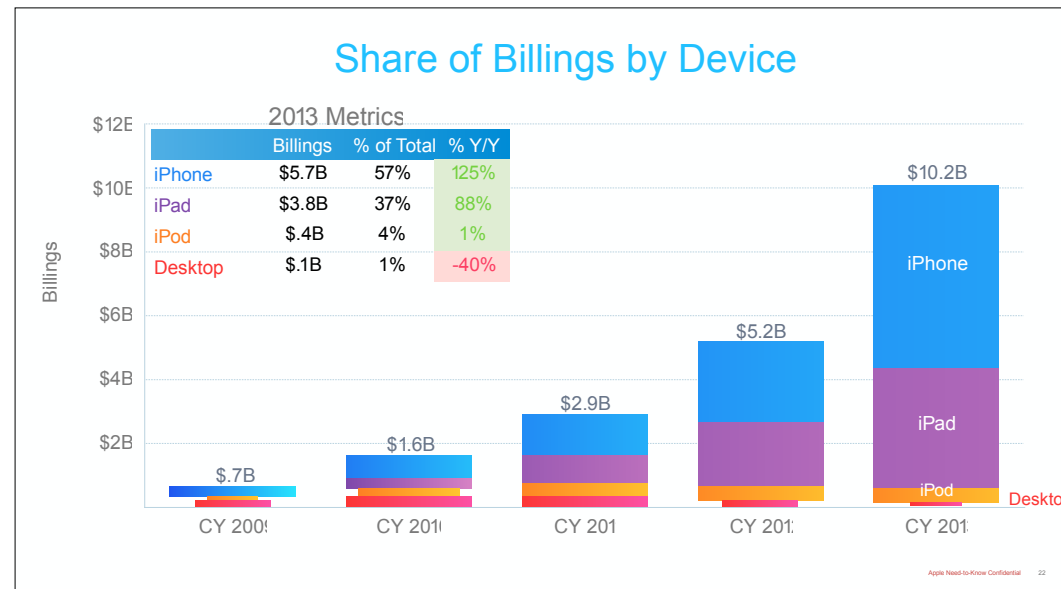
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NOTE: The growth rate for billings continues to increase year-over-year even as the growth rate for downloads is decreasing. This is likely cause by the success of the freemium revenue model.

Billings by Region - CY 2013

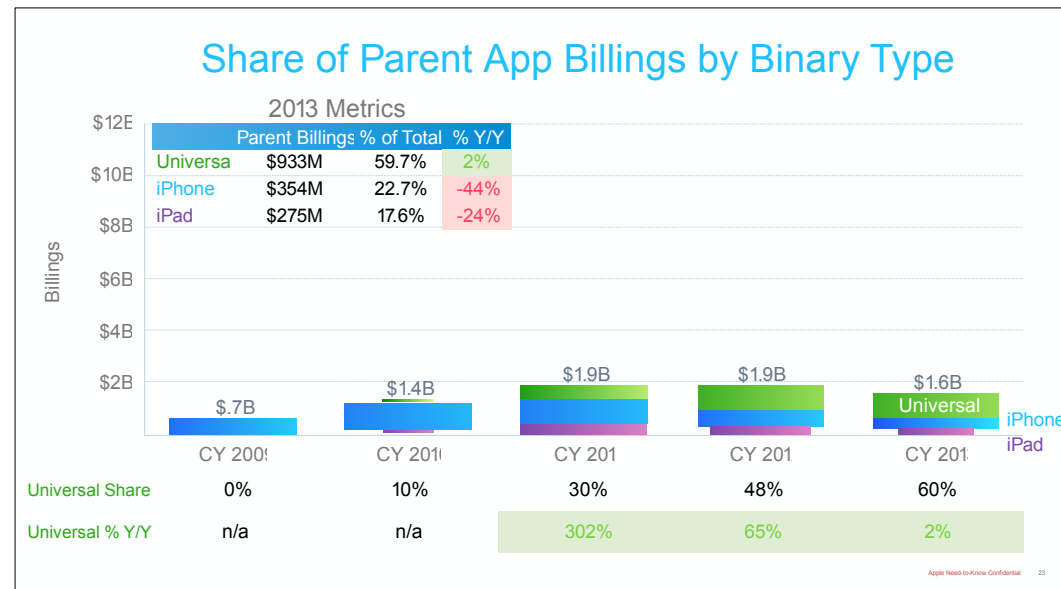
Rank	Region	% of Total	% Y0/Y-1	% Y-1/Y-2	Billings
	Global	100%	95%	77%	
1 耗	USA	34%	74%	65%	\$3414M
2 耗	Europe	20%	66%	51%	\$2017M
3 耗	Japan	19%	170%	177%	\$1954M
4 ↑5	China	6%	321%	141%	\$560M
5 ↓1	ANZ	5%	70%	74%	\$484M
6 耗	Pan Asia	5%	113%	88%	\$460M
7 ↓2	Pan EMEA	4%	96%	99%	\$431M
8 ↓1	Canada	4%	73%	78%	\$363M
9 ↓1	LatAm + Iberia	3%	84%	83%	\$344M
10 耗	Korea	1%	94%	97%	\$134M

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NOTE: Apple TV is excluded from this breakout, although it is approx. 1% of total Billings (though growing at 439% year-over-year)



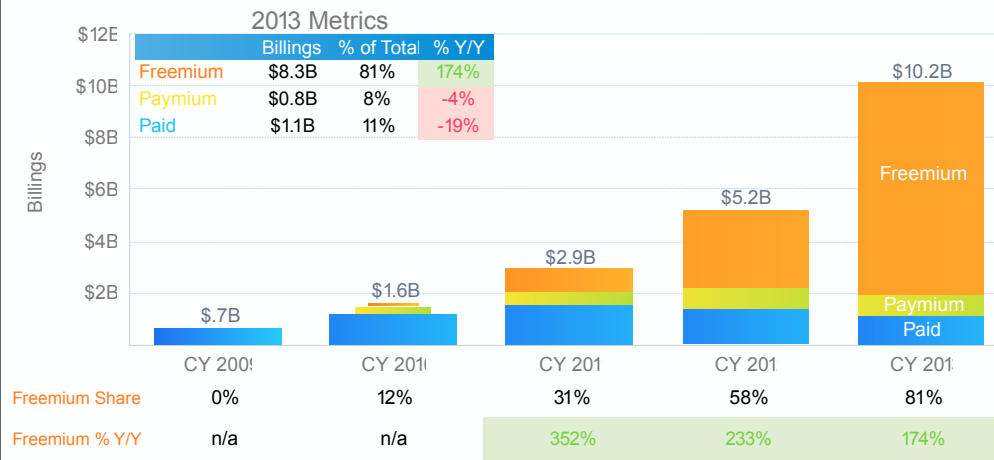


NOTE: This does not include in-app billings.

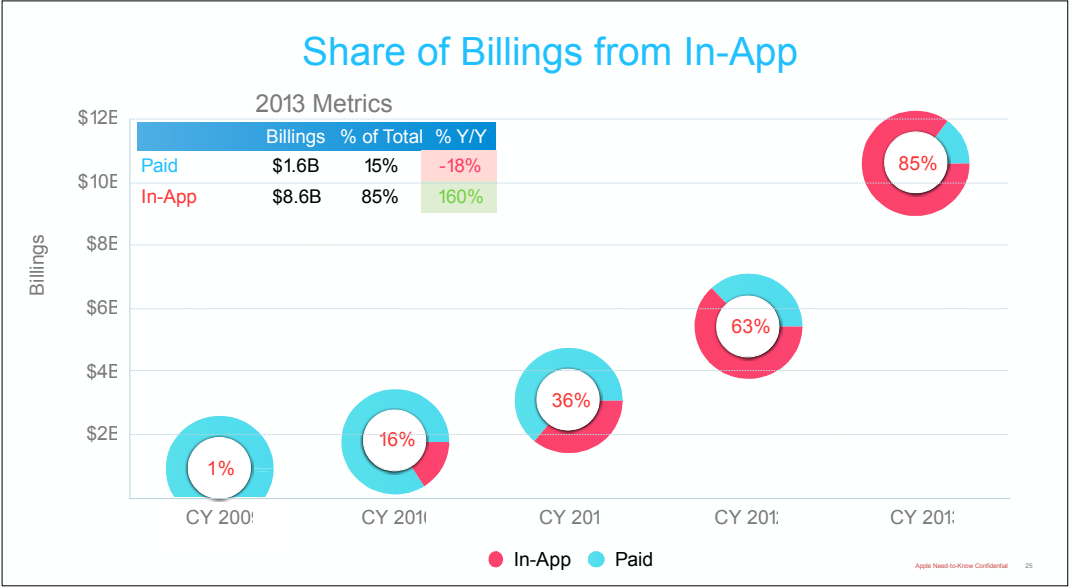
Take-Away:

1) Universal binary is the only growing binary by downloads year-over-year (8% growth). Both iPhone and iPad-only are shrinking for downloads. This is mostly caused by the dramatic shift from paid to freemium revenue models (see next slide).

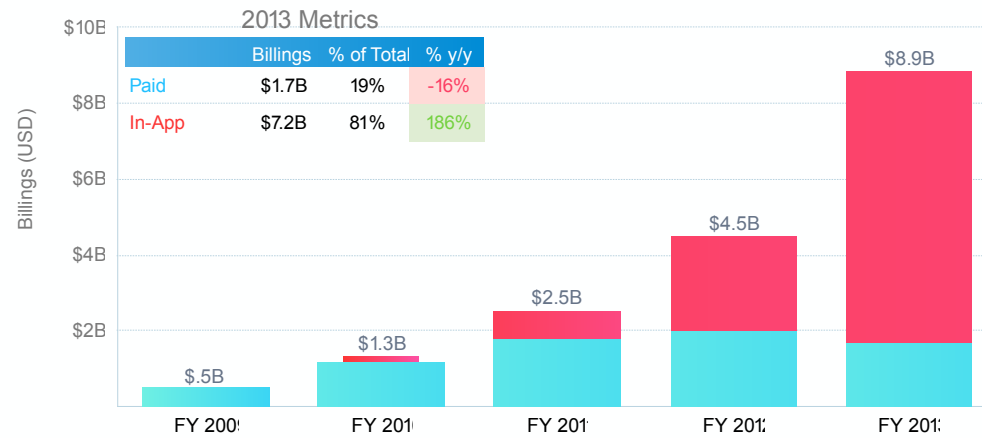
## Share of Billings by Revenue Model



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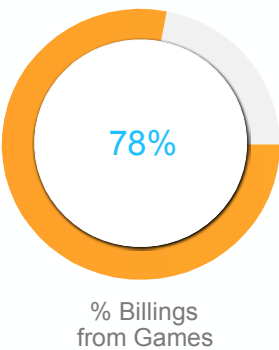


## Share of Billings by Revenue Model



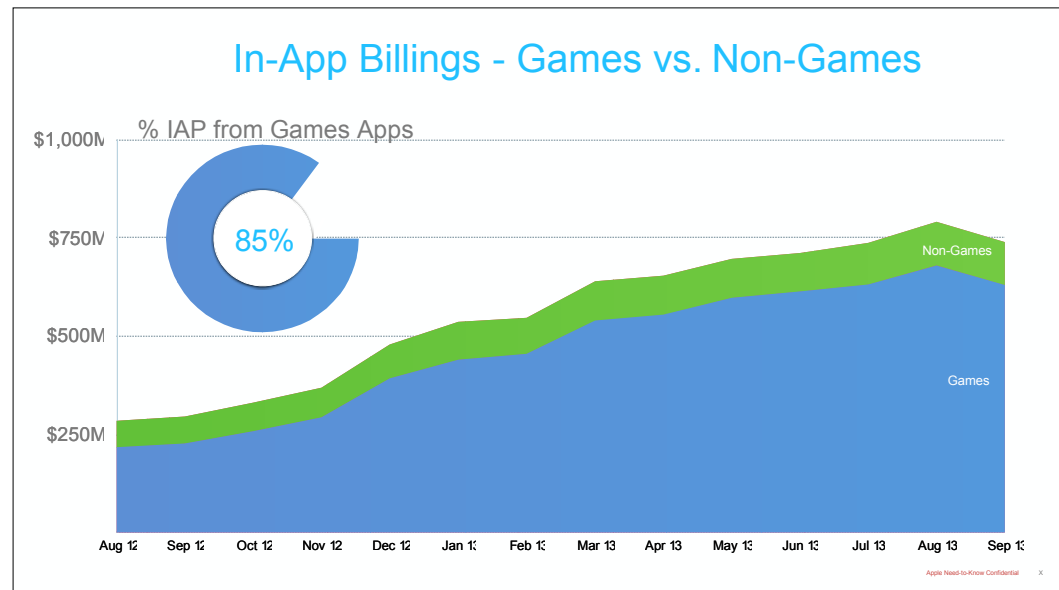
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Share of Billings by Category

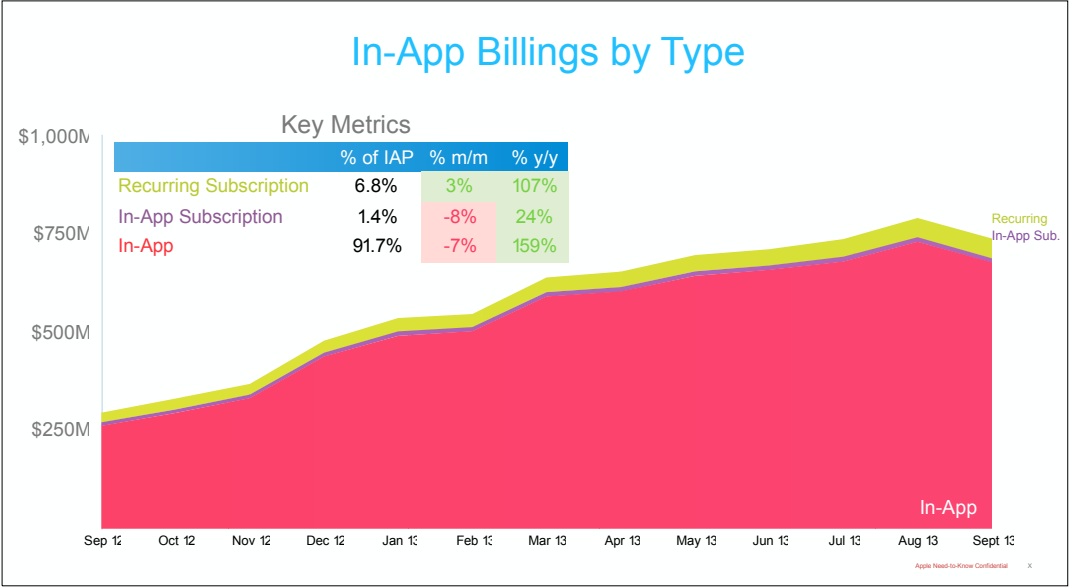


Top 10 Categories by Growth

	Billings	% of Total	% Y/Y
Games	\$7,894M	78%	144%
Social Networking	\$277M	3%	97%
Music	\$194M	2%	49%
Entertainment	\$242M	2%	33%
Health & Fitness	\$79M	1%	30%
Food & Drink	\$27M	0%	27%
Sports	\$88M	1%	27%
Finance	\$27M	0%	25%
News	\$166M	2%	21%
Education	\$191M	2%	21%

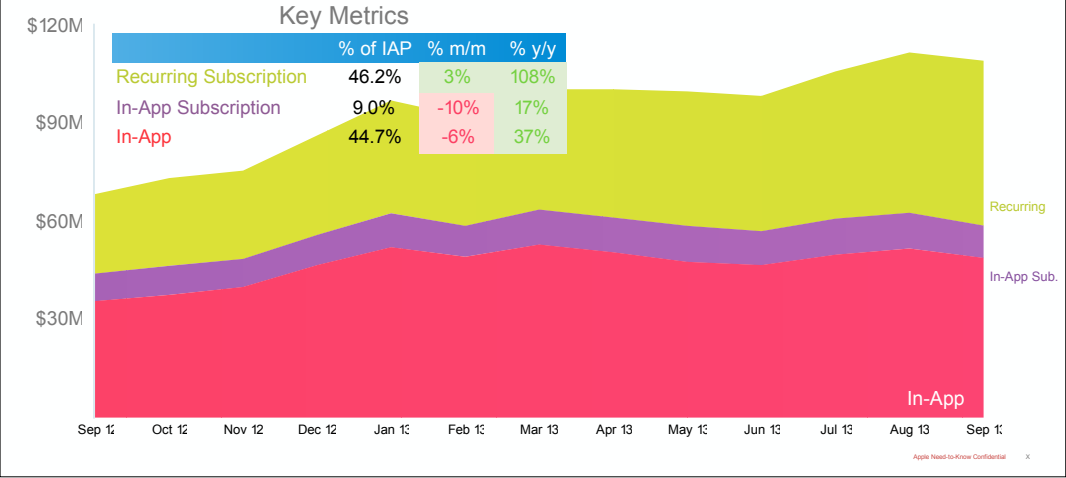


- AYMAN: Add other metrics
- 95% consumable vs. non-consumable
  - Other interesting data points for IAP?

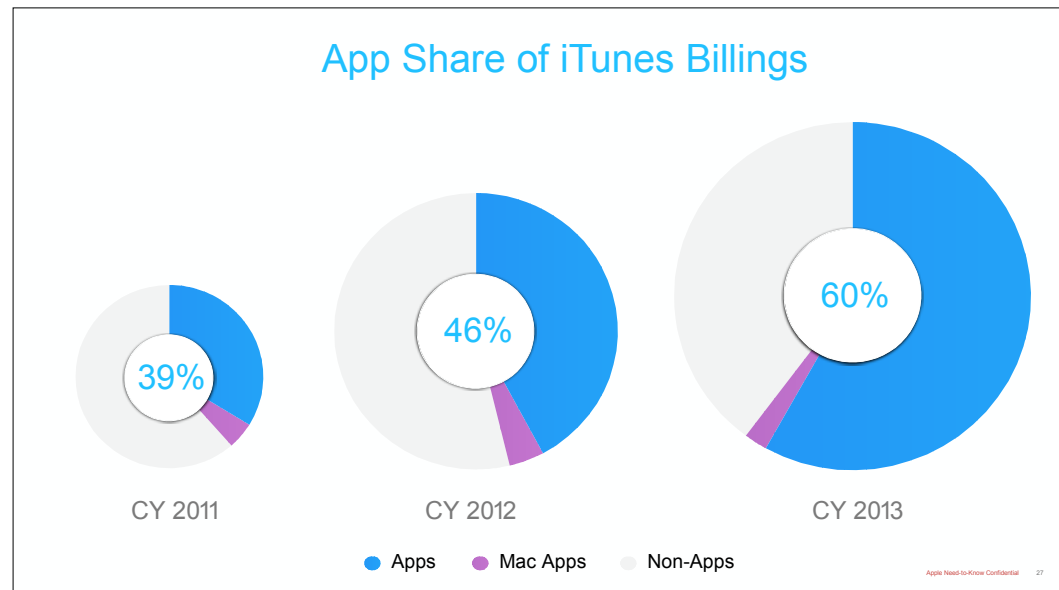


AYMAN: Add a games-only slide

Non Games: In-App Billings by Type







NOTE: This excludes iTunes services billings  
FISCAL  
Here are the billings associated so you can figure out the scale of each circle  
FY 2011: \$7.8B  
FY 2012: \$11.4B  
FY 2013: \$16.3B

# Customers

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PX-2217.34

# 420M

Active App Store Customers in CY 2013

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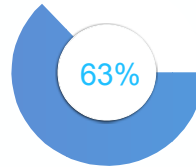
PX-2217.35

# 420M

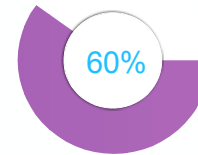
## Active App Store Customers in CY 2013

168M

New App Store  
Customers in CY 2013



% Users Active in  
Last 3 Months of CY 2012



% Users Active in  
Last 3 Months of CY 2013

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58

App Downloads per Transacting Customer  
in CY 2013

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PX-2217.37

# 58

## App Downloads per Transacting Customer in CY 2013

-1%

% Y/Y  
for CY 2011

-5%

% Y/Y  
for CY 2012

-3%

% Y/Y  
for CY 2013

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# \$67

Dollars Spent per Paying App Store Customer  
in CY 2013

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PX-2217.39

# \$67

Dollars Spent per Paying App Store Customer  
in CY 2013

+9%

% Y/Y  
for CY 2011

+30%

% Y/Y  
for CY 2012

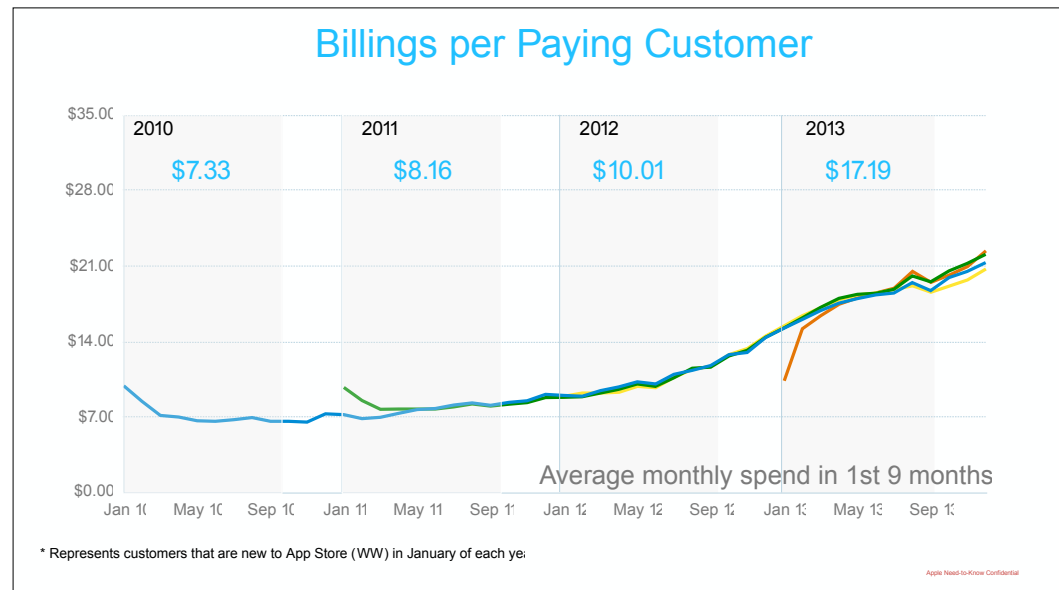
+72%

% Y/Y  
for CY 2013

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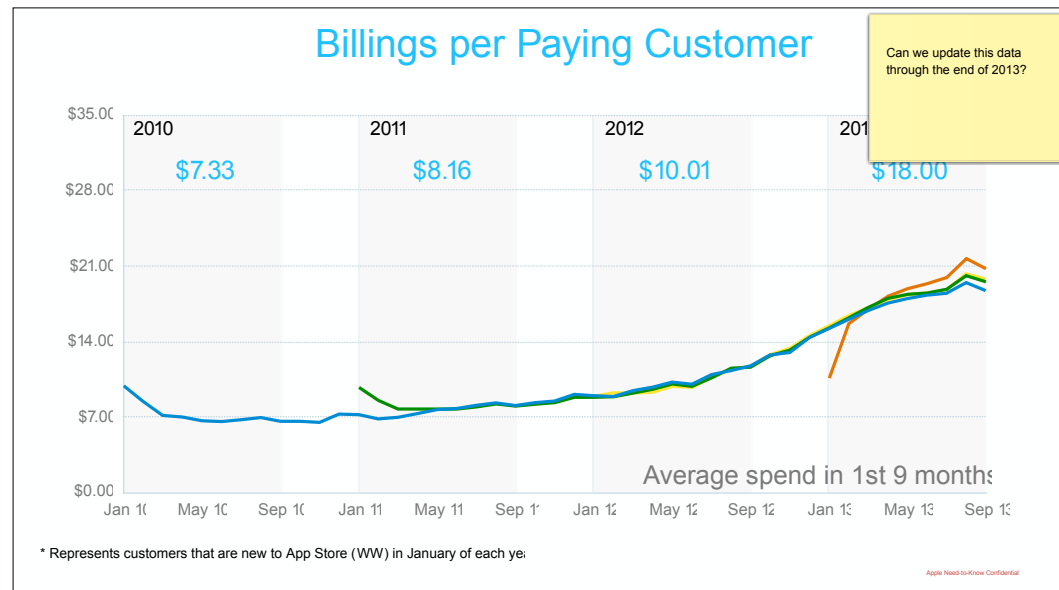




#### Take-Away:

- There has been a dramatic increase in the amount of spend per paying customer in the last year. The average spend for new customers to the App Store starting in January 2013 is almost 2X higher than the spend for new customers from a year earlier.

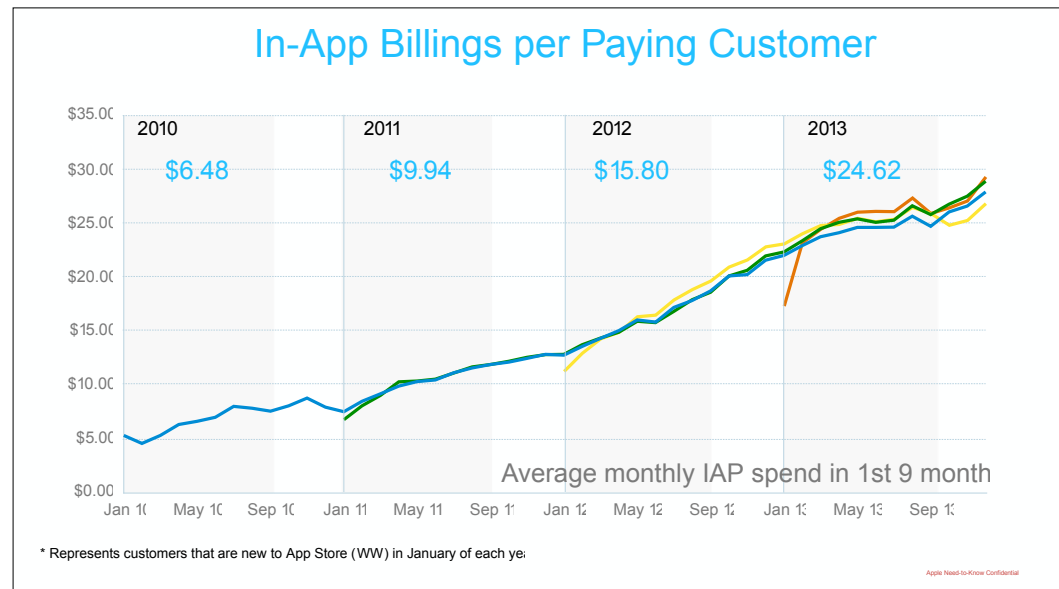
[Move to next slide]



#### Take-Away:

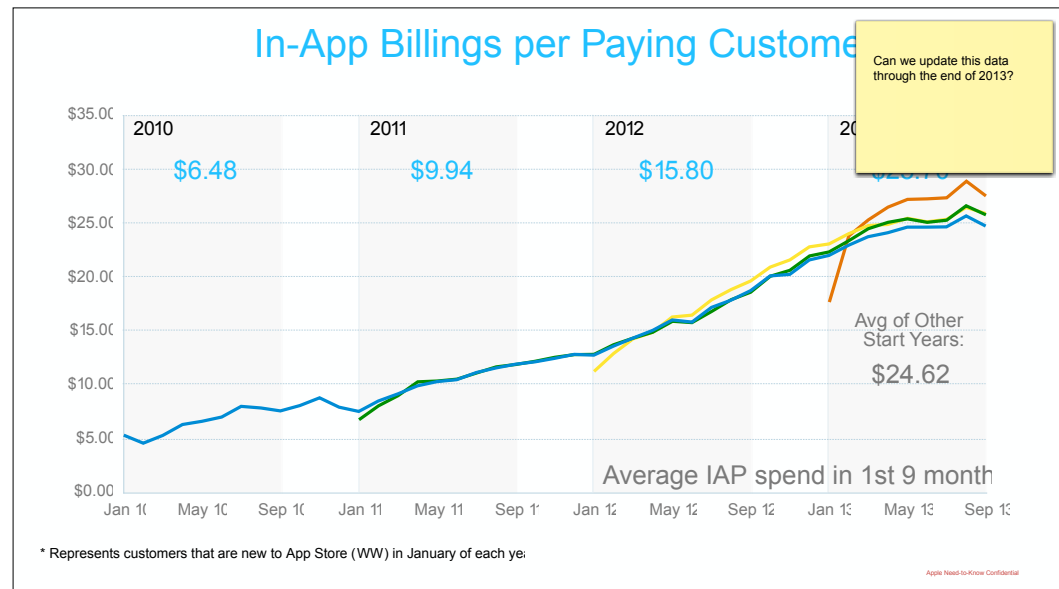
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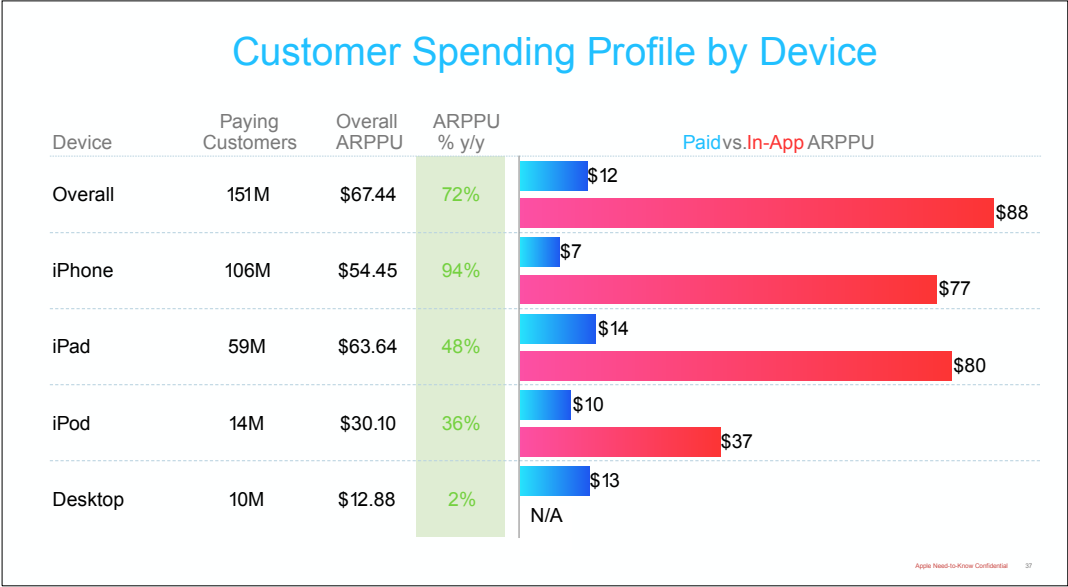
#### Take-Away:

- Much of the increase in average billings per customer has been driven by in-app purchase spend. Although IAP spend has increased for all customers in the Store, those customers starting this year spent almost \$1 more in the past 9 months than customers starting in previous years.



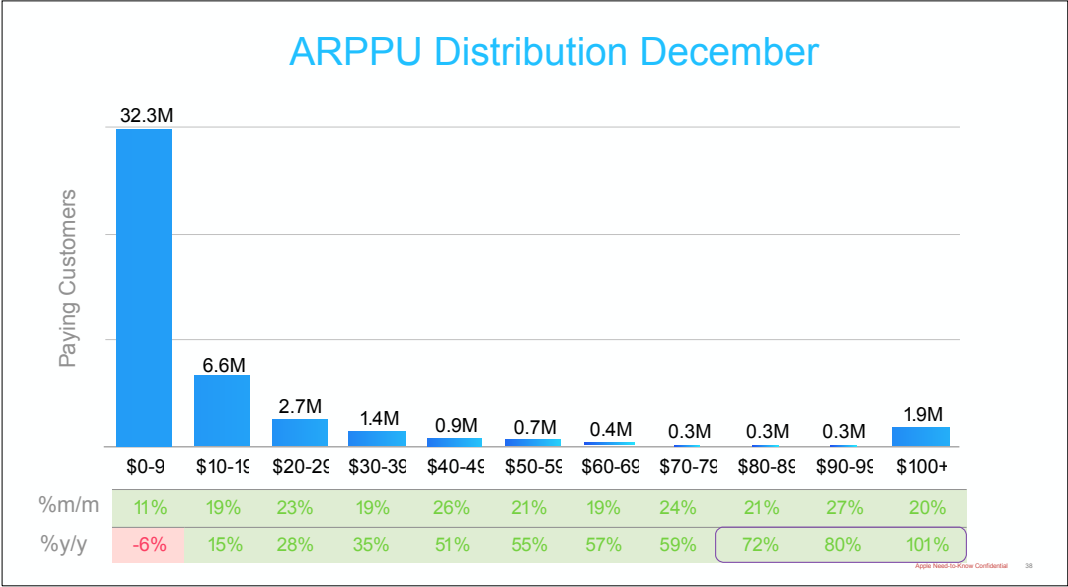
#### Take-Away:

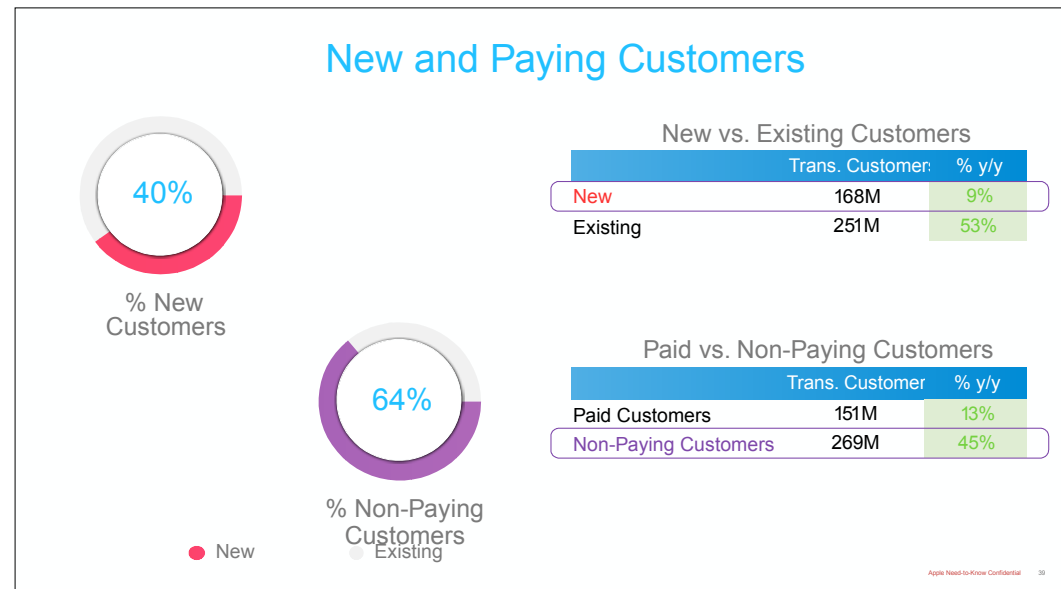
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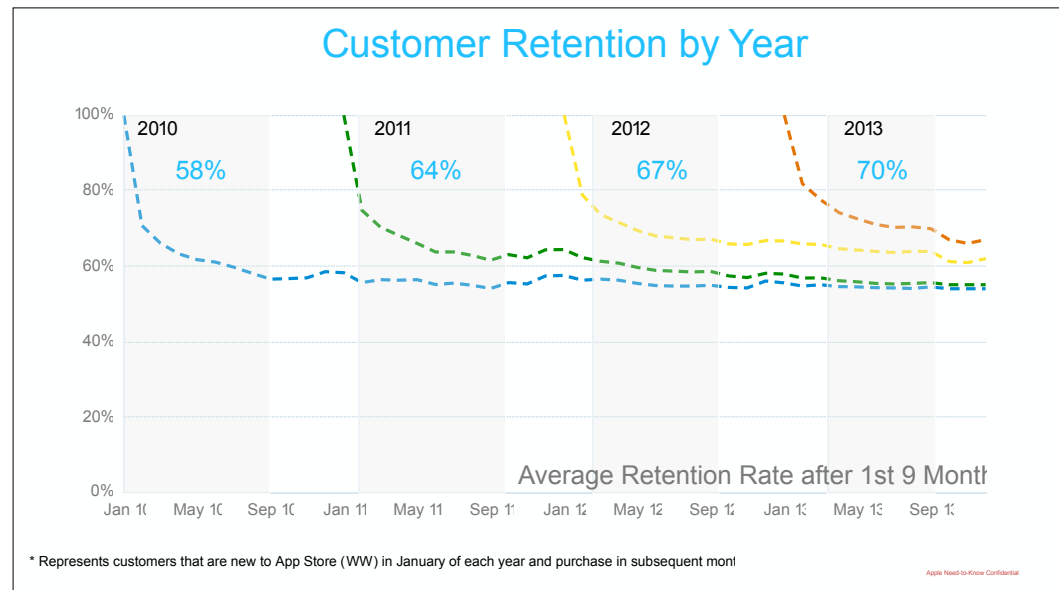
NOTE: Only includes Paying customers

ARPPU '12: \$39.11





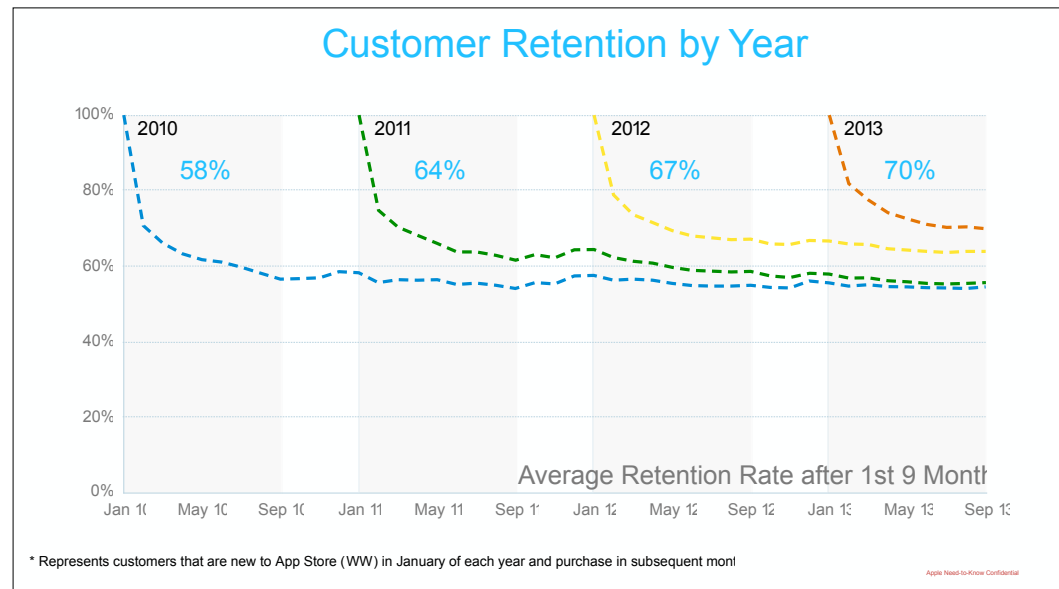
- NOTES:
- 1) Although the share of new customers is high (42%), the actual number of new customers (160M) is barely grew year-over-year. Instead, the heavy growth came from retaining and re-engaging existing App Store customers.
  - 2) The number of non-paying customers grew at a faster pace year-over-year than paid customers (39% vs. 20%). This is likely due to the increased popularity of freemium apps.



#### Take-Away:

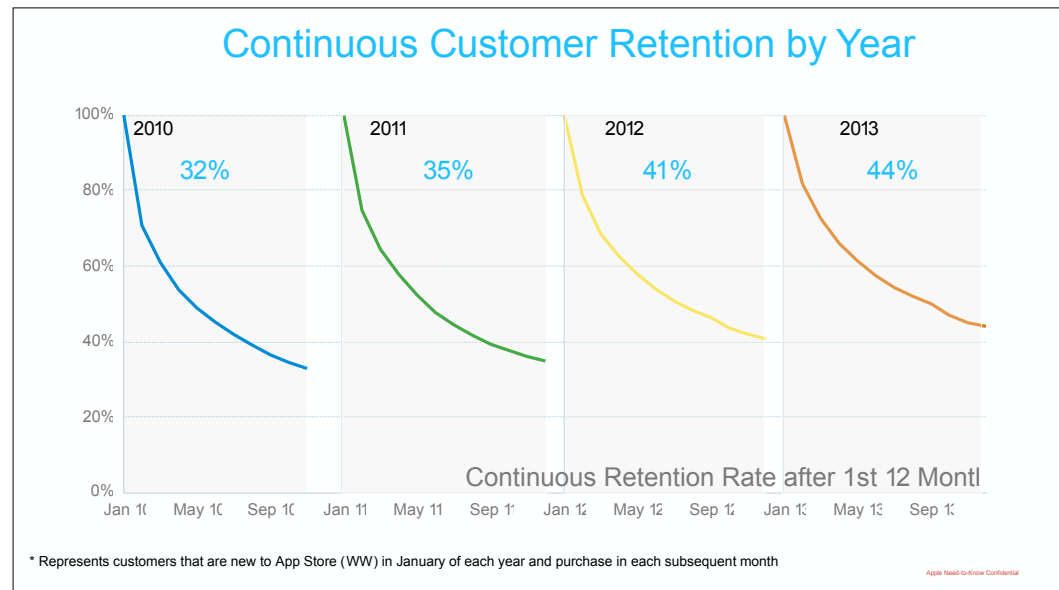
- Customer retention is increasing year-over-year, up to 70% after the first 9 months in 2013





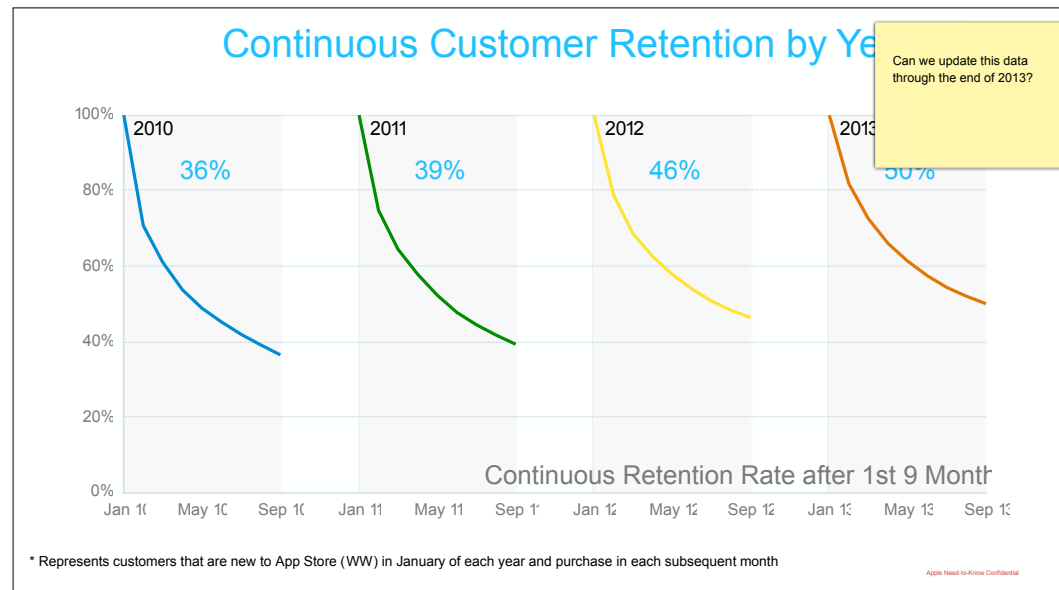
#### Take-Away:

- Customer retention is increasing year-over-year, up to 70% after the first 9 months in 2013



#### Take-Aways:

- 1) Continuous customer retention, meaning the number of customers that purchased every month after first activating in the store, is also up year-over-year.
- 2) This past year 50% of the customers that purchased in January purchased in each of the following 9 months



#### Take-Aways:

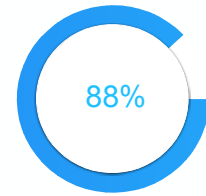
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- 2) This past year 50% of the customers that purchased in January purchased in each of the following 9 months

# Top Developers

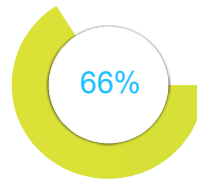
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## Top Developers' Share of Total Billings



Top 1000 Developers

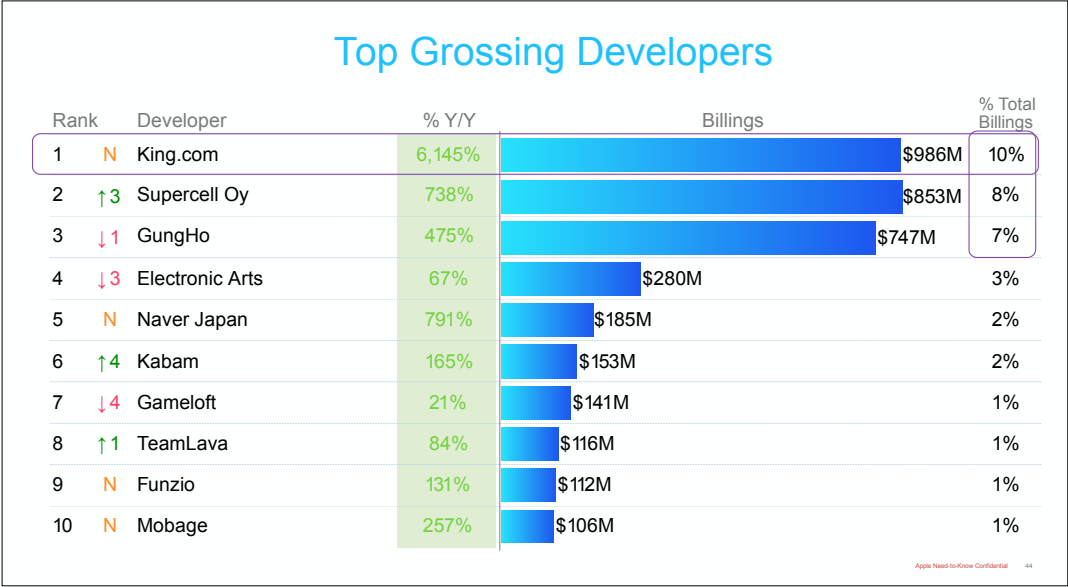


Top 100 Developers

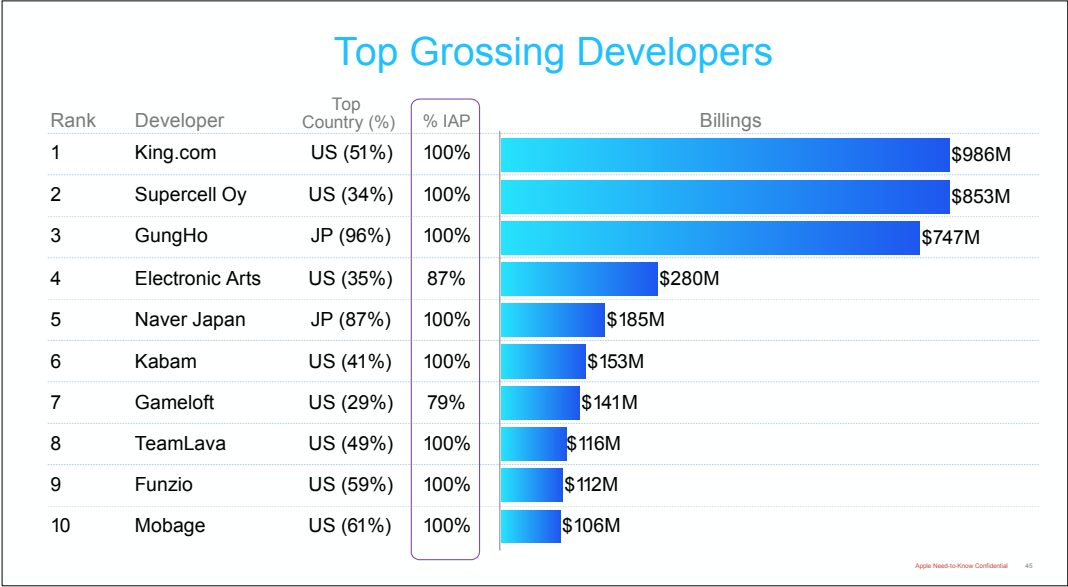


Top 10 Developers

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- Notes:
- 1) The top 3 developers generated 23% of total App Store billings for the year.
  - 2) King saw the most growth of any developer in the store, with FY billings that were more than 400X its 2012 billings.



NOTES:

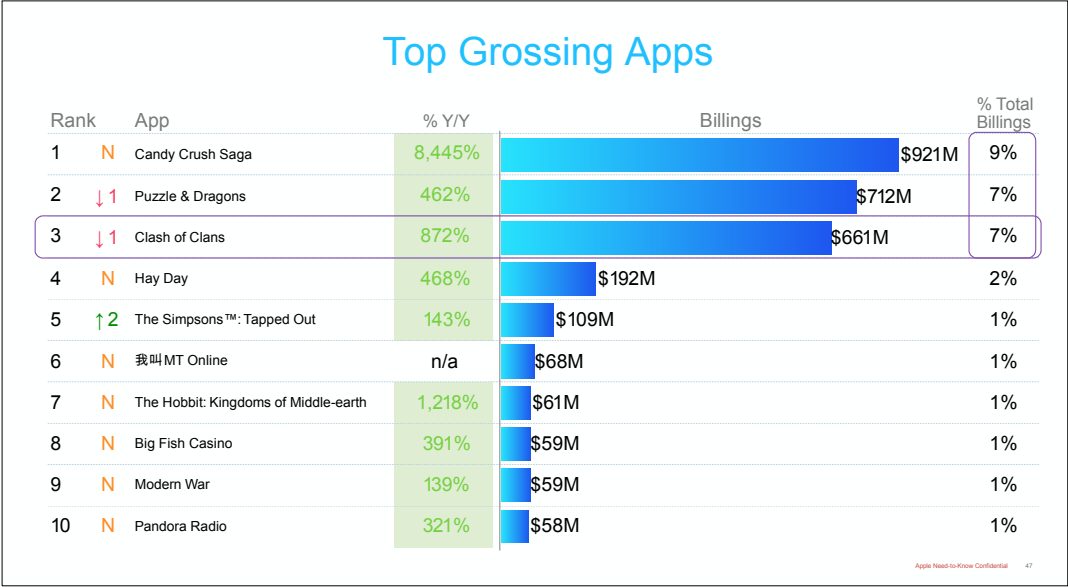
1) All the developers in the top 10 earned the vast majority of their billings from IAP, and 7 out of the top 10 earned 100% of their billings from IAP.

# Top Apps

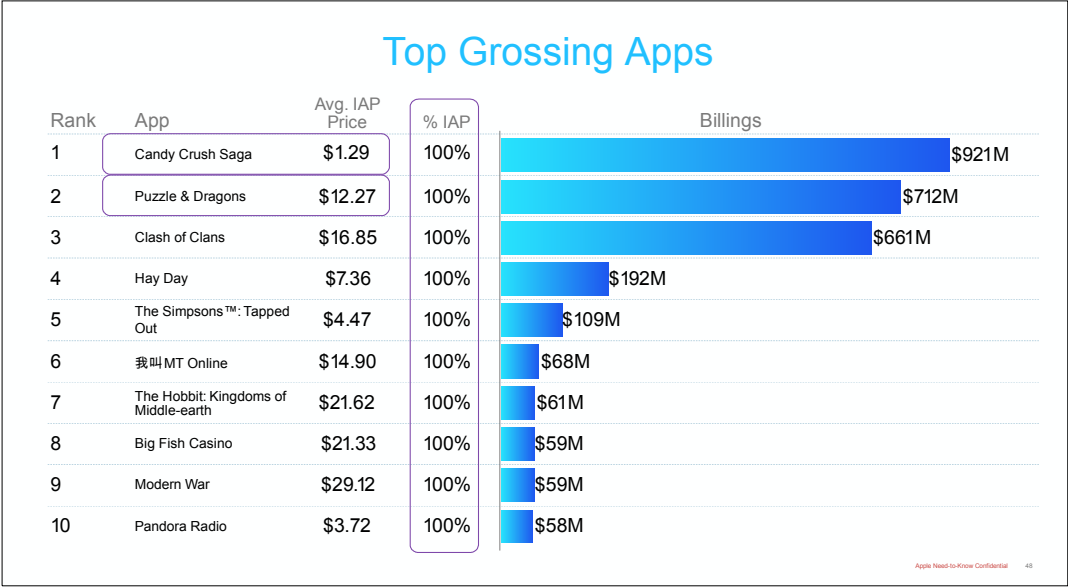
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- NOTES:
- 1) 23% of the billings in the store came from 3 games.
  - 2) Candy Crush saw the highest growth in billings, with 8,445%X growth over the prior year.

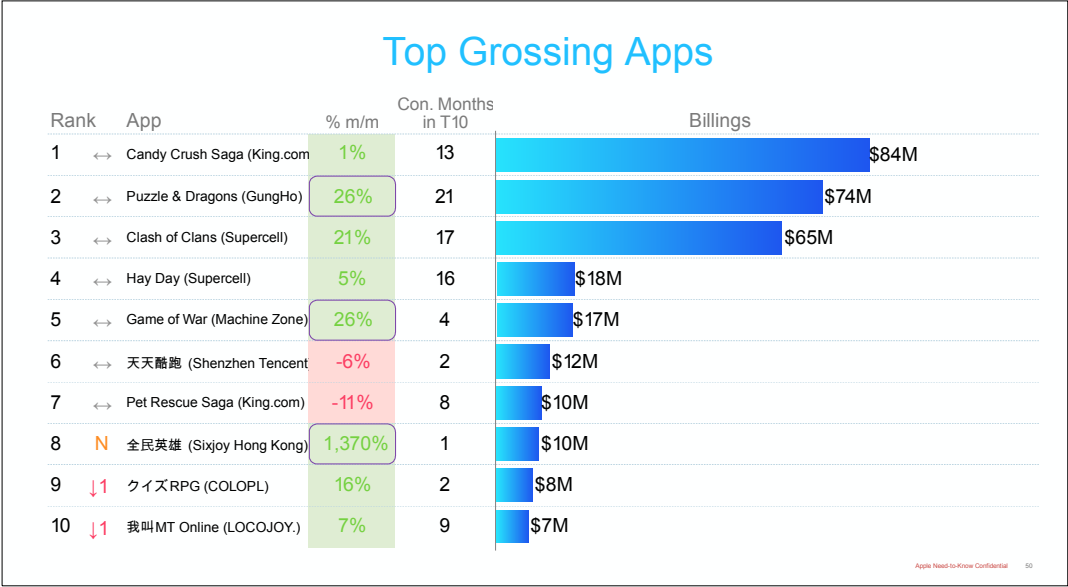


- NOTES:
- 1) 9 out of the top 10 apps earned 100% of their billings from IAP. Minecraft was the only exception.
  - 2) You'll notice that two of the most successful freemium titles, Candy Crush Saga and Clash of Clans, have very different average price points for their in-app purchases. That insight has led us to do some additional research related to games.

# Top Apps December

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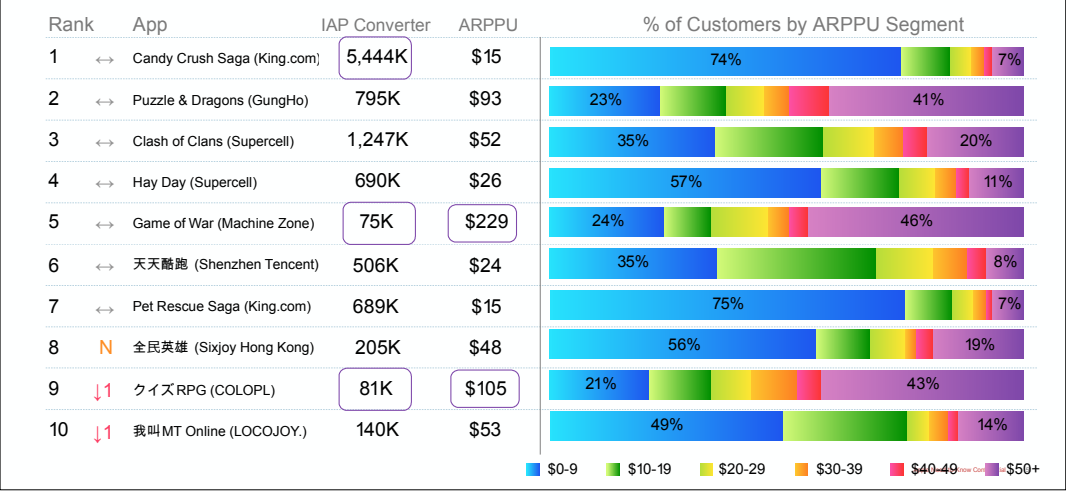
PX-2217.59



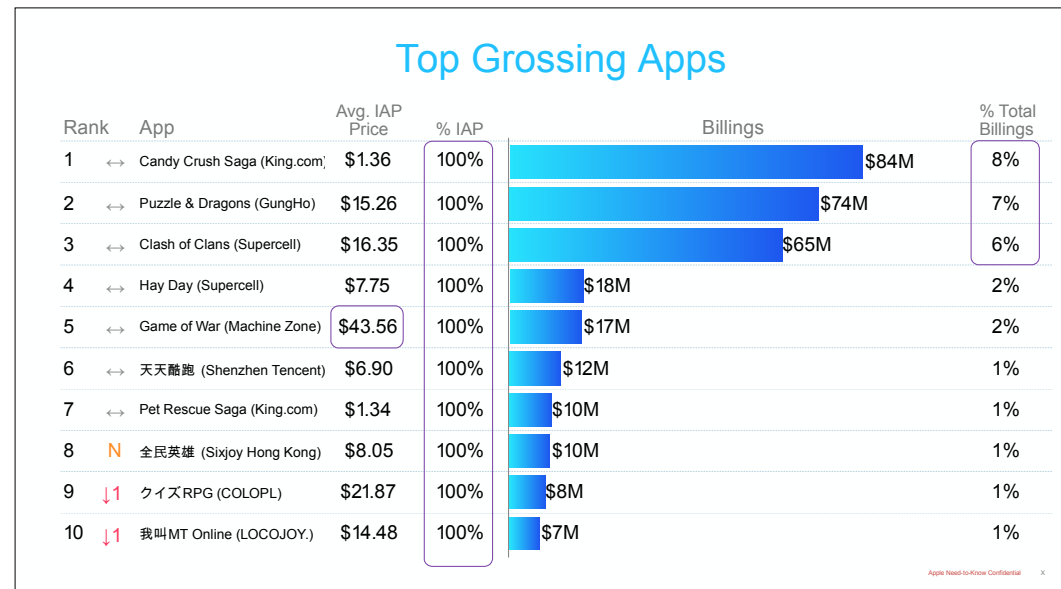
TAKE-AWAYS:

- Both Candy Crush and Clash of Clans saw decreases in billings month over month
- Almost all of the other titles saw an increase in billings, with The Simpsons: Tapped Out growing the most as a % month over month due to its Halloween update and promotion

Top Grossing Apps

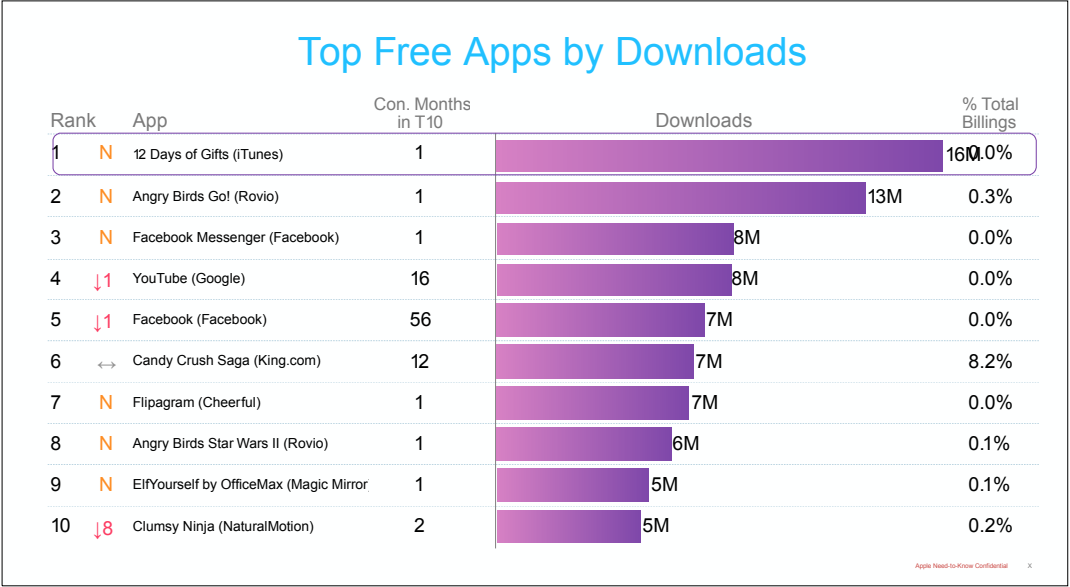


TAKE-AWAYS:



#### TAKE-AWAYS:

- The top 3 games by billings accounted for almost 21%
- Every app in the top 10 receives all of its billings from IAP
- Note that Game of War, which was one of the fastest growing games by billings last month, had an average IAP price of almost \$40.



TAKE-AWAYS:

- BBM was the free app with the highest number of downloads in October. It saw a drastic increase in downloads over Sept, which is the month it first launched.
- Candy Crush was the only free app that is in the top 10 for billings and downloads

Top Paid Apps by Downloads

Rank		App	% m/m	Con. Months in T10	Downloads	% Total Billings
1	N	Cut the Rope 2 (ZeptoLab UK)	n/a	1	1,079K	0.14%
2	↓1	Minecraft – Pocket Edition (Mojang	125%	17	1,034K	0.66%
3	N	Grand Theft Auto: San Andreas (Rockstar)	n/a	1	710K	0.46%
4	↑1	Heads Up! (Warner Bros.)	145%	3	589K	0.09%
5	N	The Room Two (Fireproof Games)	n/a	1	399K	0.18%
6	N	Infinity Blade III (Chair)	198%	1	305K	0.16%
7	N	Traffic Racer (Soner Kara)	n/a	1	300K	0.05%
8	↓5	Plague Inc. (Ndemic Creations)	9%	4	287K	0.09%
9	↓1	Afterlight (Simon Filip)	40%	2	246K	0.03%
10	N	Toca Lab (Toca Boca AB)	n/a	1	220K	0.06%

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TAKE-AWAYS:



## Top Apps by Movement

Top 10 New Apps by Billings

	Avg. Daily	% Total
天天飞车	\$325K	0.48%
Grand Theft Auto: San Andreas	\$177K	0.45%
ドラゴンクエスト VIII	\$131K	0.31%
The Room Two	\$73K	0.18%
Cut the Rope 2	\$60K	0.14%
蒼穹之剣	\$61K	0.13%
Walking Dead: The Game - S2	\$45K	0.08%
LEGO® Star Wars™: The Force Awakens	\$36K	0.07%
ワールドサッカーコレクションズ	\$26K	0.06%
Toca Lab	\$27K	0.06%

Top 10 Existing Apps by Billings Growth

	% m/m	Billings	% Total
Band Stars	11,383%	\$260K	0.02%
4 2 8 ~ 封鎖された渋谷で ~	9,177%	\$138.8K	0.01%
Sonic the Hedgehog 2 (International)	6,099%	\$104.2K	0.01%
Hidden Objects: Mystery Crimes	5,697%	\$347.4K	0.03%
Santa Tracker - North Pole	3,448%	\$91.4K	0.01%
Command Center 2.0	3,252%	\$46.6K	0.00%
GramPro Stats for Instagram	3,066%	\$232K	0.02%
人人秀舞	2,344%	\$227.4K	0.02%
Dark District	2,190%	\$23.2K	0.00%
ジャンプ LIVE	2,138%	\$78.3K	0.01%

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AYMAN:

- Rank by % m/m (with a \$ or downloads threshold) --> We need to determine an appropriate threshold for each of these categories. I want to show apps that aren't necessarily in the top 50 but which are relevant.
- % Total = % Total Billings for All (We can discuss this)

## Top New Apps by Movement

Top 10 by Billings

	Avg. Daily	% Total \$
天天飞车	\$325K	0.48%
Grand Theft Auto: San Andreas	\$177K	0.45%
ドラゴンクエスト VIII 空と海と大地と 呪われし姫君	\$131K	0.31%
The Room Two	\$73K	0.18%
Cut the Rope 2	\$60K	0.14%
苍穹之剑	\$61K	0.13%
Walking Dead: The Game - S2	\$45K	0.08%
LEGO® Star Wars™: The Force Awakens	\$36K	0.07%
ワールドサッカーコレクション S	\$26K	0.06%
Toca Lab	\$27K	0.06%

Top 5 by Paid Downloads

	Avg. Daily	% Total \$
Cut the Rope 2	43K	0.14%
Grand Theft Auto: San Andreas	25K	0.45%
The Room Two	15K	0.18%
Survival Games - Mine Mini Game With Minecraft Skin Exporter (PC Edition) & Multiplayer	14K	0.02%
Toca Lab	9K	0.06%

Top 5 by Free Downloads

	Avg. Daily	% Total \$
12 Days of Gifts	811K	0.00%
天天飞车	776K	0.48%
爸爸去哪儿手机游戏	278K	0.00%
LEGO® Star Wars™: The Complete Saga	257K	0.07%
iTube FREE - Playlist Management	151K	0.00%

Apple Needs to Know Confidential X

AYMAN:

- Rank by % m/m (with a \$ or downloads threshold) --> We need to determine an appropriate threshold for each of these categories. I want to show apps that aren't necessarily in the top 50 but which are relevant.
- % Total = % Total Billings for All (We can discuss this)

## Existing Top Apps by Movement

Top 10 by Billings Growth				Top 5 by Paid Download Growth			
	% m/m	Billings	% Total		% m/m	Downloads	% Total \$
Band Stars	11,383%	\$260K	0.02%	Chucky: Slash & Das	15,626%	11K	0.00%
4 2 8 ~封鎖さ	9,17%			カ匠が教える飽きな	13,419%	13K	0.00%
Sonic the Hedgehog 2	6,09%			can	6,894%	9K	0.00%
Hidden Objects: Mystery Crimes	5,68%			アイ	6,107%	6K	0.00%
Santa Tracker - North Pole	3,44%				5,151%	5K	0.00%
GramPro Stats for Instagram	3,25%			Top 5 by Free Download Growth			
人人秀舞	3,06%				% m/m	Downloads	% Total \$
Dark District	2,344%	\$227.4K	0.02%	MoviePop	9,352%	106K	0.00%
ジャンプLIVE	2,190%	\$23.2K	0.00%	疯狂苍蝇	7,224%	1,082K	0.00%
Sonic the Hedgehog 2	2,138%	\$78.3K	0.01%	Amazing Santa	5,720%	108K	0.00%
				Paradise Cove	4,854%	75K	0.00%
					4,067%	268K	0.02%

Carson - I believe we decided this was not interesting so I didn't refresh this slide. Let me know otherwise.

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